VIRTUAL MEETING ON THE COMMITTEE ISO/TC 228

Standardization for the tourism sector and its related services is of great importance to COPANT members

The virtual meeting of the COPANT Focal Group on the ISO Committee on Tourism and Related Services, ISO/TC 228, was held on 7 March 2019.

On this occasion 25 experts from 14 countries of our region were connected, who, led by Cristian Vázquez from IRAM/Argentina, analyzed the topics of the agenda for the ISO/TC 228 Plenary to be held in La Marza, Tunisia, in April, prepare the participation of the experts, in addition to exchanging experiences and positions on the subject.

The agenda of the meeting was as follows:

- Revision of the ISO/TC 228 Plenary Agenda and Schedule
- How the coordinators of the national mirror committee should organize themselves and proceed before and during the plenary session
- Work of the National Mirror Committee
- Review of local activities since the last plenary session
- Review of the agenda and projects of the WG's that will meet
  - ISO/TC 228/WG 2 Health tourism services
  - ISO/TC 228/WG 7 Adventure tourism
  - ISO/TC 228/WG 11 Boat rentals
  - ISO/TC 228/WG 13 Sustainable tourism
  - ISO/TC 228/WG 15 Accommodation
  - ISO/TC 228/WG 16 Restaurants

In our region 22 National Standards Bodies participate in the ISO/TC 228 Committee as P Members (participants) and 5 as O Members (observers).

During the meeting the topics that are being developed in each ISO/TC 228 Working Group were analyzed, such as in:

- WG2 of Health Tourism Services, draft standards for service requirements for medical spas and on service requirements for health tourism are being reviewed.
- WG7 on Adventure Tourism, the draft standards for good sustainability practices and leaders of adventure tourism are considered.
- WG11 on Bareboat Charter Services, which analyses the standardization of supplementary holiday charter services and experiences.
- WG 13 on Sustainable Tourism, analyses documents on sustainability management system requirements of accommodation establishments and principles and terminology of sustainable tourism.
- WG 15 on Accommodation, the documents under study are on service requirements in hotels, terminology, and heritage hotels.
- WG16 Restaurants, analyzes document on traditional restaurants.
During the meeting much emphasis was placed on the preparation of delegations within their national mirror committees, to define positions and also prioritize the meetings of working groups in which they will participate, since some of them will take place in parallel.

The meeting was recorded and can be heard through the following link:
http://edu.copant.org/international-standardization/